

## BUILDING THE INNOVATION ECOSYSTEM OF THE FUTURE

### Questions and Answers regarding **ecoforum 2021**

We are excited to announce **ecoforum 2021**, 30 November – 2 December 2021 Sydney Olympic Park, Homebush.

We have a new day as part of **ecoforum**, **ecovision** – exploring the future impacts of the industry. The week will kick off on Monday 29 November with Workshops and our first Australian Regulator Forum and Friday 3 December will be host to site tours of the historic and important landmark for the land and groundwater industry, Sydney Olympic Park.

We encourage you to look at the [terms and conditions](#) for questions regarding delegate ticket, [sponsorship](#) and [exhibition](#) requirements – they are linked at the bottom of this document.

Below are some of the general Questions and Answers about the conference or if you have a specific question, please email: [events@landandgroundwater.com](mailto:events@landandgroundwater.com)

#### **Why is the conference now three days?**

We are excited to launch a new opening day to **ecoforum** called [ecovision](#), which is about stepping into the future. Our industry have told us they don't have time to know everything that is coming or what to consider in looking ahead into the future world of land and groundwater contamination so we have added an extra day to support our industry which will complement the traditional **ecoforum** conference.

#### **Do I have to buy a three-day ticket or can I just come to ecoforum?**

The conference is three days this year and you won't be disappointed. We have either an in-person conference package or online conference package. With both packages you will receive online access to the conference presentations and will be able to access this after the conference as well.

#### **I'm not a member but I want to join to come to the Conference what's the best option?**

Great news and we would love to have you join us, take up the bundled option which includes membership with ALGA. We have included a bundled price which includes the conference ticket and a discounted membership (valid till June 30 2022) with ALGA – great value and much better value than the non-member ticket prices.

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### **Do you have student tickets?**

Yes, tickets are approximately half-price for students and available for both in-person and online. The best option is to also become a member of ALGA at the same time as register for the conference.

### **If I'm travelling, where can I stay?**

The Sydney Olympic Park site has hotels, dedicated car parking and lots of online facilities, no need to commute or travel once you are there, everything is in one place and with all care taken for a very safe COVID stay. [Click here to review Destination information.](#)

### **What if I want to attend but I'm worried about COVID?**

You can buy an in-person ticket up to 14 days prior to the conference (subject to availability as just remember, we might have a capacity limit and thereby tickets are not available late). If you buy an online conference package and want to change to an in-person option, this is possible but again this will be available pending COVID safe numbers at the venue which could be subject to change. The difference in price will need to be paid prior to the conference.

You can also move an in-person ticket to an online ticket but only in the event of 'COVID related' unforeseen circumstances such as; government imposed travel restrictions; you contract COVID-19. Please read the [Terms and Conditions for Delegates](#) to be clear on how and when you can do this before booking.

### **Do I need to be double vaccinated to attend ecoforum conference and other events?**

**Yes**, in the interests of safety to our delegates, speakers, exhibitors and staff, to attend the **in-person ecoforum** conference (including **ecovision** the new opening day), Workshops, the ALGA Annual Industry Excellence Awards, Exhibition and/or the **ecoforum** Site Tours, you must have received by the date of the event, two doses of COVID-19 vaccination or have a medical certificate exempting you from this.

ALGA will require this to be sighted each day of the **in-person** events and conference. On each day you attend, be ready to show evidence of your vaccination status (this can be either a printed or digital COVID-19 certificate or medical exemption).

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### **What happens if government closes borders /travel to the in person option?**

In the event that Delegates are impacted by any travel restrictions imposed within 14 days of the commencement of **ecoforum** by any government, local, federal or international government that prohibit or limit in-person attendance at the Conference, all registrations will be automatically transferred to an Online Conference registration and the difference in registration price will be refunded. Refunds, where eligible, will be processed no later than 30 days after the conclusion of the conference.

Online conference bookings are available up to 24 hours before the conference.

### **Can I transfer my ticket?**

Substitute Delegates may be nominated to attend at no additional cost 30 or more days out from the Conference date but there are conditions around this, and this must be requested in writing. Substitutes may not be allowed less than 30 days out from the event. Read through the [Terms and Conditions for Delegates](#) to see all the options.

### **What happens if there is a COVID outbreak just prior to the in-person event and Sydney is locked down?**

This will be very unfortunate, but we will move to an Online Conference Platform, with a lot of interactive conversation, panels, Q&A, online networking, online exhibitions, meetings and sponsorship opportunities – and we will make it great. All in-person tickets will switch to the online option, and we will notify anyone who has bought an in-person ticket and refund the difference in ticket price, and no complete refunds will be available. All sponsors and exhibitors will also automatically move to our Online Conference Platform, and we will maximise all promotional opportunities. Refer to the terms and conditions for all information.

Pending other states' and NZ COVID statuses, we will endeavour to find a safe place to host a viewing option of the online conference locally but we cannot guarantee this. We will keep you posted on this option.

### **ALGA Annual Industry Awards (Awards) are part of ecoforum, is this new?**

Yes, due to COVID impacts and changing the date so late in the year, we will combine both of our key events. As an extra benefit to participants, the in-person **ecoforum** 2021 conference ticket includes the Annual Awards dinner but the online conference ticket does not include the Awards so this would need purchasing separately.

We will release more details soon about the Awards format, ticket pricing (for those not attending the conference in-person and everything else you need to know!).



## **BUILDING THE INNOVATION ECOSYSTEM OF THE FUTURE**

### **How do the bundle tickets work?**

If you are not a member you can now join ALGA and attend the conference at the same time thereby paying less for your registration. The membership will be valid until June 2022.

### **If my company is a Corporate Partner is my ticket included in that package?**

No, **ecoforum** tickets are not included in Corporate Partner packages. Only Platinum, Diamond, Gold, and Silver Corporate Partners have an exhibition stand inclusion plus access to additional sponsorship discounts.

### **How do Corporate Partnerships work regarding ecoforum?**

Depending on your package size, there are specific benefits that are available to you such as complimentary exhibition booth, additional discounts on sponsorship packages only available to Corporate Partners. If you are not a Corporate Partner and would like to be or make an enquiry regarding exhibition or a sponsorship booking, please contact [rebecca@landandgroundwater.com](mailto:rebecca@landandgroundwater.com)